

OUR COMMITMENT: TO PROTECT YOU

Cleaning and disinfection of rooms and common areas

The rooms are completely disinfected at the departure of each guest.

Frequently touched surfaces are disinfected several times a day throughout our premises with antiseptic wipes, disinfectants or bleach solutions: door handles, worktops, desks, bedside tables, stair railings, flush buttons, toilet seats, switches, remote controls and computer keyboards.

Use and free distribution of prevention materials

Dispensers for hydro-alcoholic solution and disinfectant wipes have been installed in the common areas, at the reception, in the kitchen, in the service rooms and in the bedrooms.

Trained and strictly supervised staff

Our employees have been trained to follow strict prevention instructions: wash their hands with soap regularly, disinfect their hands when entering the house, cough or sneeze in a tissue or their elbow, use a single-use/disposable tissue, and respect social distancing guidelines as much as possible.

Kitchen staff work with masks and disposable gloves, which they change regularly.

Enhanced food safety

Employees who are in contact with foodstuffs (purchasing, cooking and service) have a Health Card issued and controlled by the Moroccan administration.

All the foodstuffs we use come from suppliers subject to the same hygiene procedures as our establishment.

Fresh fruit and vegetables undergo a lightly chlorinated bath before being offered to the service.

The kitchen is equipped with a cleaning and disinfection plan, the correct daily execution of which is recorded in a compulsory register.

In the dining room, a safe distance is kept between the tables.

Meals and snacks can be served in the room upon request.

Secure airport transfers

The transport company that provides your airport transfers is bound to respect the rules of precaution: disinfected vehicles and trained drivers.